

## Phoenix Contact on data protection

We are delighted that you are interested in our company, products, and services and would like to provide you with some key information regarding our approach to protecting your personal data.

Protecting personal data is crucial, particularly in tomorrow's Internet-based business models and when developing Internet-based economies. With this declaration on data protection, we therefore want to emphasize our dedication to protecting your privacy.

Our staff and the appointed service providers are through to confidentiality and to comply with the provisions of the EU General Data Protection Regulation (GDPR), the German Federal Data Protection Act (FDPA) and other relevant data protection regulations required.

We take the protection of your personal data seriously and strictly adhere to the rules of the data protection laws.

For explanation: "Personal data" means any information relating to an identified or identifiable natural person (data subject), for instance, name, physical address, contact data, user ID, IP address, photo and video recordings, location data, etc.

The following declaration offers you an overview of how we intend to protect your data.

### Use and circulation of personal data

Any personal data, which you provide us with via our website or among other channels, will solely be used for correspondence with you and is exclusively collected, processed, and saved for the purpose you intended when submitting the data. In addition, we will use this data to update our database and send you, to the extent permitted by law, occasional offers and inform you about new products, services, and other items that might be of interest to you. You may at any time revoke your consent regarding this use of your personal data by simply contacting us at [pxc-identification-info@phoenixcontact.com](mailto:pxc-identification-info@phoenixcontact.com).

If required, information from Phoenix Contact will also be passed on to companies in the Phoenix Contact Group, service providers or other third parties. This may be necessary to perform a service or transaction requested by yourself, such as order processing, event and seminar registrations, for customer service purposes or to provide you with information regarding services or products. When passing on personal data to third parties, we shall limit this to the information necessary to provide our respective services. The respective third party must only use this personal data to perform the service required or the transaction needed, which is commissioned in our order. In doing so, the service providers are obliged in writing to adhere to the applicable Data Protection Act, usually by an agreement for data processing according to art. 28 GDPR.

We shall never share, sell or otherwise provide your personal data collected by us to third parties for marketing purposes.

### **Data processing on our web pages**

For security and technical reasons, Phoenix Contact automatically processes information transmitted by your browser to its system protocols. This potentially includes:

- Browser type/version
- Operating system used
- Requested URLs (website) on our systems
- Referrer URL (the website that referred to our website)
- Host name and full IP address of the computer accessing the site
- Date and time of call
- Data volumes and file types called.

This data will not be consolidated with other data sources, and we do not carry out personalized statistical evaluations on the basis of this data.

Notes regarding IP addresses:

IP addresses are essential for the transmission of websites and data from our servers to your browser. They are the “addresses” for information you request from our web servers. However, IP addresses are regarded as personal data and are therefore processed by us in unabridged form only to the extent technically required.

### **Use of Nextcloud**

To use our cloud (Nextcloud) you need a login name or a valid e-mail address and a password. This login data is managed by us. This data is only used to use the Nextcloud.

Information on the processing of your personal data within the registration in PROFICLOUD can be found [here](#).

### **Customer relationship management (CRM)**

Information on the processing of your personal data, which you provide to us when contacting us as a customer (eg personally, at trade fairs, in surveys, by phone, etc.), can be found [here](#).

### **Order processing**

Your personal data, which you provide to us within the request for quotation, order processing, sample order, service and complaint handling etc., will be used to process the relevant business transactions with you.

Information on the processing of your data within the processing of these business transactions can be found [here](#).

### **Purchase order processing**

Your personal data, which you provide to us within the processing of purchase orders, will be used to process the relevant business transactions with you.

Information on the processing of your data within the supplier management and the processing of these business transactions can be found [here](#).

### **Application data**

The processing of your online-application with us is done by Phoenix Contact GmbH & Co. KG whose website we just link. Please note the detailed information in the context of the registration in the local career portal.

Your personal data, which you provide to us as part of your application will be collected, processed and stored to communicate with you and only as part and for the purpose of our recruitment process.

Information on the processing of your personal data within the direct application process can be found [here](#).

### **Cookies**

Our Internet pages use cookies in several locations. Cookies are small text files that are stored on your computer and are saved by your browser. They are used to make our Internet pages more user-friendly, effective, and secure. As such, they enable the technical implementation of a user session. At the same time, these cookies provide information which enables us to optimize our websites in line with user requirements.

Some of the cookies used by us are session cookies. These are automatically deleted once you exit our website. Some cookies are used which are saved for a longer period of time. The maximum storage period of a cookie can be up to one year, for example, when saving your preferred language on our website.

All cookies on our websites contain purely technical information in a pseudonymized or anonymized format, with no personal data.

If you want to prevent cookies from being saved, in your browser settings select “Do not accept cookies”. If cookies are not accepted by the browser, the scope of functions of our websites may be severely limited. A number of functions are no longer available. This may also be the case if you visit our website in the so-called “Private Mode” of your browser.

We ourselves do not store any information in the LSO (Local Shared Objects) area of your computer, so we do not use so-called “Flash Cookies”. However, other services we may link to, such as YouTube, use this function for own purposes where applicable.

We use the following cookies:

Website/name of cookie	Function and content	Valid until
cloud.epsilon-vs.de oc0pgtwoucza	Used to identify a running session.  Contains a 26-character alphanumeric string	Only for the current session
cloud.epsilon-vs.de oc_sessionPassphrase	Used for encrypted transmission of session identification.  Contains alphanumeric string	Only for the current session
cloud.epsilon-vs.de __Host-nc_sameSiteCookielax	Used to protect the current session from being taken over by an attacker.  Contains the term „true“	80 years
cloud.epsilon-vs.de __Host-nc_sameSiteCookiestrict	Used to protect the current session from being taken over by an attacker.  Contains the term „true“	80 years

## Social Media / Social Networks / External Links

On our website, we do not use any automatically activated plug-ins (eg iFrames) of the social networks. Potential buttons for social networks such as Facebook, Twitter, Xing, LinkedIn, YouTube, Instagram etc. are mere links that refer to the respective sites of the provider. If you click on these links, you will be redirected to the pages of the respective social network. The instructions on data protection given there will then be applicable. This also applies to links to other third party websites.

In addition, we ourselves may also have online presences in some of these social networks and platforms to inform interested parties/users about our products and services and to communicate with them. On some of these platforms, user data is processed outside the European Union (EU), even in countries where no data protection level comparable to that of the EU can be guaranteed. Your data is often used for the platform's own purposes, e.g. for market research and advertising purposes or to analyze your user behavior for the creation of user profiles. For these purposes, cookies from these platforms are usually stored on the user's computer, which can be used to store or assign user profiles.

Although Phoenix Contact does not have access to the profile data processed by the platforms, Phoenix Contact may be jointly responsible under data protection law for the use of these platforms. The personal data of the users is processed on the basis of our legitimate interests in simple information and communication with the users pursuant to art. 6 (1) lit. f GDPR.

If you have any questions regarding the processing of your personal data when using these social networks, please contact the respective platform directly, as we do not have access to your data there.

For detailed information on the processing of your personal data and the opt-out options, we refer you to the following linked details of the social media platforms:

#### Facebook

Facebook Ireland Limited, 4 Grand Canal Square, Dublin 2, Ireland  
on the basis of a joint controller agreement of personal data according to art. 26 GDPR.  
Privacy policy at: <https://www.facebook.com/about/privacy>,  
Opt-out at: <https://www.facebook.com/settings?tab=ads>.

#### Instagram

Facebook Ireland Limited, 4 Grand Canal Square, Dublin 2, Ireland  
Privacy policy at: <http://instagram.com/about/legal/privacy/>  
Opt-out at: <http://instagram.com/about/legal/privacy/> (point VI.).

#### YouTube

YouTube LLC, 901 Cherry Ave, San Bruno, CA 94066, USA  
represented by: Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA  
Privacy policy at: <https://www.google.de/intl/de/policies/privacy/>,  
Opt-out at: <https://adssettings.google.com/authenticated>.

#### Twitter

Twitter International Company, One Cumberland Place, Fenian Street, Dublin 2, Ireland  
Privacy policy at: <https://twitter.com/de/privacy>,  
Opt-out at: <https://twitter.com/personalization>.

#### LinkedIn

LinkedIn Ireland Unlimited Company, Wilton Place, Dublin 2, Ireland  
Privacy policy at: <https://www.linkedin.com/legal/privacy-policy>,  
Opt-out at: <https://www.linkedin.com/psettings/advertising>.

XING  
XING SE, Dammtorstr. 30, 20354 Hamburg, Deutschland  
Privacy policy at: <https://privacy.xing.com/de/datenschutzerklaerung>  
Opt-out at: <https://privacy.xing.com/de/datenschutzerklaerung>.

## **Web analyses**

We do not use any tracking tool on our website.

## **Supplementary notes regarding use and circulation of personal data**

Phoenix Contact may be forced to disclose your data and corresponding details by order of a judicial or regulatory action. We also reserve the right to use your data to assert a claim or to defend against legal claims. In compliance with applicable law, we reserve the right to save and pass on personal data and any other data in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, and violations of Phoenix Contact's terms and conditions of use.

## **Secure Internet communication**

We make every effort to ensure that your personal data is transmitted and saved utilizing technical and organizational measures, in such a way that it is not accessible to third parties.

As a general rule, the Internet is regarded as an insecure medium. In contrast to a telephone line, for instance, transmission of data on the Internet can be more easily wiretapped, recorded or even modified by unauthorized third parties. To ensure the confidentiality of communications with you, we use an AES 256bit SSL/TLS encryption of our website. The encryption used by Phoenix Contact is regarded as secure, based on the latest technological advancements. Operating systems and browsers from earlier versions also achieve this security level. If necessary, you should update the operating system and the browser on your PC to enable use of this high-grade encryption.

When communicating via e-mail in an unencrypted manner, complete data security cannot be guaranteed, so we recommend using the postal service for confidential information.

### **Update to this Privacy Policy**

If Phoenix Contact launches new services, alters its Internet procedures or if the legal requirements or the Internet and IT security technology is further developed, this will be updated in the data protection statement. We therefore reserve the right to alter or modify this statement as required. The current version will be published here.

### **Right to obtain information / changing and deleting personal data Information in accordance with Article 13 or 14 GDPR**

Should you have any questions that have not been addressed by this data protection statement or you require more detailed information regarding a specific point, please do not hesitate to contact us.

If you do not agree to your personal data being saved or this data becomes inaccurate, we will ensure, upon your request, that your data is corrected, blocked or deleted under the statutory provisions. Upon request, we will send you a list of all your personal data that we have stored. To do so, please contact:

PHOENIX CONTACT Identification GmbH  
Goldenbühlstr. 15  
78048 Villingen-Schwenningen  
Germany  
Tel. +49 7721 8877-60  
Fax +49 7721 8877-61  
[pxc-identification-info@phoenixcontact.com](mailto:pxc-identification-info@phoenixcontact.com).

Please appreciate that we require proof of identification to handle any requests regarding your personal data.

Information required by law where your personal data is collected (in accordance with Article 13 or 14 GDPR) can be found above related to the context within this web privacy statement.

### **Data Protection Officer**

For general questions regarding the collection, processing or use of personal data by Phoenix Contact, as well as for general information regarding your data or the correction, blocking or deleting of your personal data, please contact us at:

Phoenix Contact GmbH & Co. KG  
– Data Protection Officer –  
Flachsmarktstrasse 8  
32825 Blomberg  
Germany



### **Controller within the meaning of the EU General Data Protection Regulation (GDPR) or the Federal Data Protection Act (FDPA)**

PHOENIX CONTACT Identification GmbH  
Goldenbühlstr. 15  
78048 Villingen-Schwenningen  
Germany  
Tel. +49 7721 8877-60  
Fax +49 7721 8877-61  
[pxc-identification-info@phoenixcontact.com](mailto:pxc-identification-info@phoenixcontact.com).

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